

Douglas A. Ducey Governor

Office of the Governor

EXECUTIVE OFFICE

April 17, 2018

The Honorable Michele Reagan Secretary of State 1700 W. Washington, 7th Floor Phoenix, AZ 85007

Dear Secretary Reagan:

I am transmitting to you the following bills from the Fifty-third Legislature, 2nd Regular Session, which I signed on April 17, 2018:

- HB 2040 pharmacy board; definitions; reporting (Carter)
- HB 2041 pharmacy board; licenses; permits (Carter)
- HB 2065 public meetings; definition; penalties (Leach)
- HB 2125 task force; towing safety (Shope)
- HB 2126 government property; abatement; slum; blight (Leach)
- HB 2249 protective orders; filing requirements (Farnsworth, E.)
- HB 2250 physician assistants; prescribing authority; delegation (Carter)
- HB 2257 radiation regulatory boards; repeal; DHS (Carter)
- HB 2262 condominiums; termination; appraisals (Toma)
- HB 2306 towing companies; insurance companies; owners (Campbell)
- HB 2313 sentencing; monetary obligations; fine mitigation (Farnsworth, E.)
- HB 2322 health insurers; provider credentialing (Carter)
- HB 2327 federal officers; personal information; confidentiality (Farnsworth, E.)
- HB 2334 liquor omnibus (Weninger)
- HB 2411 health professionals; licensure; report (Mosley)
- HB 2521 vehicle size, weight and load (John)
- HB 2549 controlled substances; dosage limit (Carter)
- HB 2550 contractor qualifications; work experience (Toma)
- HB 2558 drug disposal; education (Cobb)
- HB 2588 misrepresentation; service animals (Cook)

HB 2604 limited liability company act; revisions

SB 1065 commercial vehicles; ports of entry (Brophy McGee)

SB 1120 tax exemption; special events; nonprofits (Kavanagh)

SB 1152 education; appropriation; noncustodial federal monies (Allen, S.)

SB 1218 developmental homes; licensure; investigations (Brophy McGee)

SB 1264 gift cards; dormancy fee; prohibition (Yarbrough)

SB 1274 public monies; recovery; illegal payments (Petersen)

SB 1291 schools; pupil assessment data (Brophy McGee)

SB 1295 producer fees; insurance (Kavanagh)

SB 1400 aggravated DUI; sentence; county jail (Smith)

SB 1450 independent oversight committees; appointment; duties (Barto)

Sincerely,

Douglas A. Ducey

Governor

State of Arizona

cc: Senate Secretary

Chief Clerk of the House of Representatives

Arizona News Service

House Engrossed Senate Bill FILED

MICHELE REAGAN
SECRETARY OF STATE

State of Arizona Senate Fifty-third Legislature Second Regular Session 2018

CHAPTER 257 SENATE BILL 1450

AN ACT

AMENDING SECTIONS 8-807, 36-509, 36-553 AND 36-557, ARIZONA REVISED STATUTES; AMENDING SECTION 41-3801, ARIZONA REVISED STATUTES, AS AMENDED BY LAWS 2014, CHAPTER 215, SECTION 196; REPEALING SECTION 41-3801, ARIZONA REVISED STATUTES, AS AMENDED BY LAWS 2017, CHAPTER 184, SECTION 1; AMENDING SECTIONS 41-3802, 41-3803 AND 41-3804, ARIZONA REVISED STATUTES; RELATING TO GOVERNMENTAL OVERSIGHT COMMITTEES.

(TEXT OF BILL BEGINS ON NEXT PAGE)

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read:

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Be it enacted by the Legislature of the State of Arizona: Section 1. Section 8-807, Arizona Revised Statutes, is amended to

8-807. DCS information; public record; use; confidentiality;

violation; classification; definition

- DCS information shall be maintained by the department as required by federal law as a condition of the allocation of federal monies to this state. All exceptions for the public release of DCS information shall be construed as openly as possible under federal law.
- B. The department, or a person who receives DCS information pursuant to this subsection, shall provide DCS information to a federal agency, a state agency, a tribal agency, a county or municipal agency, a law enforcement agency, a prosecutor, an attorney or a guardian ad litem representing a child victim of crime pursuant to article II, section 2.1, Constitution of Arizona, a school, a community service provider, a contract service provider or any other person that is providing services pursuant to this article or article 9, 10, 11, 12, 13 or 14 of this chapter:
- 1. To meet its duties to provide for the safety and permanency of a child, provide services to a parent, guardian or custodian or provide services to family members to strengthen the family pursuant to this article or article 9, 10, 11, 12, 13 or 14 of this chapter.
- 2. To enforce or prosecute any violation involving child abuse or neglect or to assert the rights of the child as a victim of a crime.
- 3. To provide information to a defendant after a criminal charge has been filed as required by an order of the criminal court.
- 4. To help investigate and prosecute any violation involving domestic violence as defined in section 13-3601 or violent sexual assault as prescribed in section 13-1423.
- C. The department shall disclose DCS information to a court, a party in a dependency or termination of parental rights proceeding or the party's attorney, the foster care review board or a court appointed special advocate for the purposes of and as prescribed in this title.
- D. The department shall disclose DCS information to a domestic relations, family or conciliation court if the DCS information is necessary to promote the safety and well-being of children. The court shall notify the parties that it has received the DCS information.
- E. A person or agent of a person who is the subject of DCS information shall have access to DCS information concerning that person.
 - F. The department may provide:
- 1. DCS information to confirm, clarify, correct or supplement information concerning an allegation or actual instance of child abuse or neglect that has been made public by a source or sources outside the department.

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- 2. DCS information to a person who is conducting bona fide research, the results of which might provide DCS information that is beneficial in improving the department.
- 3. Access to DCS information to the parent, guardian or custodian of a child if the DCS information is reasonably necessary to promote the safety, permanency and well-being of the child.
- 4. DCS information if an employee of the department has a reasonable belief that exigent circumstances exist. For the purposes of this paragraph, "exigent circumstances" means a condition or situation in which the death of or serious injury to a child will likely result in the near future without immediate intervention.
- G. The department shall disclose DCS information to a county medical examiner or an alternate medical examiner directing an investigation into the circumstances surrounding a death pursuant to section 11-593.
- H. Access to DCS information in the central registry shall be provided as prescribed in section 8-804.
- I. To provide oversight of the department, the department shall provide access to DCS information to the following persons, if the DCS information is reasonably necessary for the person to perform the person's official duties:
 - 1. Federal or state auditors.
- 2. Persons conducting any accreditation deemed necessary by the department.
- 3. A standing committee of the legislature or a committee appointed by the president of the senate or the speaker of the house of representatives for purposes of conducting investigations related to the legislative oversight of the department. This information shall not be further disclosed unless a court has ordered the disclosure of this information, the information has been disclosed in a public or court record, or the information has been disclosed in the course of a public meeting or court proceeding.
- 4. A legislator who requests DCS information in the regular course of the legislator's duties. A legislator may discuss this information with another legislator if the other legislator has signed the form prescribed in subdivision (d) of this paragraph in regard to the specific file that will be discussed. This information shall not be further disclosed unless a court has ordered the disclosure of this information, the information has been disclosed in a public or court record, or the information has been disclosed in the course of a public meeting or court proceeding. To request a file pursuant to this paragraph:
- (a) The legislator shall submit a written request for DCS information to the presiding officer of the body of which the state legislator is a member. The request shall state the name of the person

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whose case file is to be reviewed and any other information that will assist the department in locating the file.

- (b) The presiding officer shall forward the request to the department within five working days of the receipt of the request.
- (c) The department shall make the necessary arrangements for the legislator to review the file at an office of the department, chosen by the legislator, within ten working days.
- (d) The legislator shall sign a form, consistent with the requirements of this paragraph and paragraph 3 of this subsection, before reviewing the file, that outlines the confidentiality laws governing department files and penalties for further release of the information.
- 5. A citizen review panel as prescribed by federal law, a child fatality review team as provided in title 36, chapter 35 and the office of ombudsman-citizens aide.
- 6. A human rights AN INDEPENDENT OVERSIGHT committee established pursuant to section 41-3801.
- 7. The governor who shall not disclose any information unless a court has ordered the disclosure of the information, the information has been disclosed in a public or court record or the information has been disclosed in the course of a public meeting or court proceeding.
- J. A person who has been denied DCS information regarding a fatality or near fatality caused by abuse, abandonment or neglect pursuant to subsection L of this section or section 8-807.01 may bring a special action pursuant to section 39-121.02 in the superior court to order the department to release that DCS information. A legislator has standing to bring or to join a special action regarding the release of DCS information or to challenge the redaction of released DCS information. The plaintiff shall provide notice to the county attorney, who has standing and may participate in the action. The court shall review the requested records in camera and order disclosure consistent with subsections A and L of this section and section 8-807.01. The court shall take reasonable steps to prevent any clearly unwarranted invasions of privacy and protect the privacy and dignity of victims of crime pursuant to article II, section 2.1, subsection C, Constitution of Arizona.
- K. The department or a person who is not specifically authorized by this section to obtain DCS information may petition a judge of the superior court to order the department to release DCS information. The plaintiff shall provide notice to the county attorney and to the attorney and guardian ad litem for the child, who have standing and may participate in the action. The court shall review the requested records in camera and shall balance the rights of the parties who are entitled to confidentiality pursuant to this section against the rights of the parties who are seeking the release of the DCS information. The court may release otherwise confidential DCS information only if the rights of the parties seeking the DCS information and any benefits from releasing the DCS

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information outweigh the rights of the parties who are entitled to confidentiality and any harm that may result from releasing the DCS information. The court shall take reasonable steps to prevent any clearly unwarranted invasions of privacy and protect the privacy and dignity of victims of crime pursuant to article II, section 2.1, subsection C, Constitution of Arizona.

- L. Except as provided in subsection M of this section, before it releases records under this section or section 8-807.01, the department shall take whatever precautions it determines are reasonably necessary to protect the identity and safety of a person who reports child abuse or neglect and to protect any other person if the department believes that disclosure of the DCS information would be likely to endanger the life or safety of any person. The department is not required by this section to disclose DCS information if the department demonstrates that disclosure would cause a specific, material harm to a department investigation. The department is not required by this section to disclose DCS information if, in consultation with the county attorney, the county attorney demonstrates that disclosure would cause a specific, material harm to a criminal investigation or prosecution.
- M. A person who is the subject of an unfounded report or complaint made pursuant to this article or article 9, 10, 11, 12, 13 or 14 of this chapter and who believes that the report or complaint was made in bad faith or with malicious intent may petition a judge of the superior court to order the department to release the DCS information. The petition shall specifically set forth reasons supporting the person's belief that the report or complaint was made in bad faith or with malicious intent. The court shall review the DCS information in camera and the person filing the petition shall be allowed to present evidence in support of the petition. If the court determines that there is a reasonable question of fact as to whether the report or complaint was made in bad faith or with malicious intent and that disclosure of the identity of the person making the report or complaint would not be likely to endanger the life or safety of the person making the report or complaint, it shall provide a copy of the DCS information to the person filing the petition and the original DCS information is subject to discovery in a subsequent civil action regarding the making of the report or complaint.
- N. The department shall provide the person who conducts a forensic medical evaluation with any records the person requests, including social history and family history regarding the child, the child's siblings and the child's parents or guardians.
- O. The department shall provide DCS information on request to a prospective adoptive parent, foster parent or guardian, if the information concerns a child the prospective adoptive parent, foster parent or guardian seeks to adopt or provide care for.

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- P. If the department receives information that is confidential by law, the department shall maintain the confidentiality of the information as prescribed in the applicable law.
- ${\tt Q.}$ A person may authorize the release of DCS information about the person but may not waive the confidentiality of DCS information concerning any other person.
- R. The department may provide a summary of the outcome of a department investigation to the person who reported the suspected child abuse or neglect.
- S. The department shall adopt rules to facilitate the accessibility of DCS information.
- T. The department or a person who receives DCS information pursuant to subsection B of this section shall provide DCS information to law enforcement and a court to protect the safety of any employee of the department or the office of the attorney general or to protect a family member of such an employee.
- U. A person who receives DCS information shall maintain the confidentiality of the information and shall not further disclose the information unless the disclosure is authorized by law or a court order.
- V. The department may charge a fee for copying costs required to prepare DCS information for release pursuant to this section or section 8-807.01.
- $\mbox{W.}$ A person who violates this section is guilty of a class 2 misdemeanor.
- X. For the purposes of this section, "DCS information" includes all information the department gathers during the course of an investigation conducted under this chapter from the time a file is opened and until it is closed. DCS information does not include information that is contained in child welfare agency licensing records.
- Sec. 2. Section 36-509, Arizona Revised Statutes, is amended to read:

36-509. Confidential records; immunity; definition

- A. A health care entity must keep records and information contained in records confidential and not as public records, except as provided in this section. Records and information contained in records may only be disclosed to:
- 1. Physicians and providers of health, mental health or social and welfare services involved in caring for, treating or rehabilitating the patient.
- 2. Individuals to whom the patient or the patient's health care decision maker has given authorization to have information disclosed.
 - 3. Persons authorized by a court order.
- 4. Persons doing research only if the activity is conducted pursuant to applicable federal or state laws and regulations governing research.

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- 5. The state department of corrections in cases in which prisoners confined to the state prison are patients in the state hospital on authorized transfers either by voluntary admission or by order of the court.
 - 6. Governmental or law enforcement agencies if necessary to:
- (a) Secure the return of a patient who is on unauthorized absence from any agency where the patient was undergoing evaluation and treatment.
 - (b) Report a crime on the premises.
- (c) Avert a serious and imminent threat to an individual or the public.
- 7. Persons, including family members, other relatives, close personal friends or any other person identified by the patient, as otherwise authorized or required by state or federal law, including the health insurance portability and accountability act of 1996 privacy standards (45 Code of Federal Regulations part 160 and part 164, subpart E), or pursuant to one of the following:
- (a) If the patient is present or otherwise available and has the capacity to make health care decisions, the health care entity may disclose the information if one of the following applies:
- (i) The patient agrees verbally or agrees in writing by signing a consent form that permits disclosure.
- (ii) The patient is given an opportunity to object and does not express an objection.
- (iii) The health care entity reasonably infers from the circumstances, based on the exercise of professional judgment, that the patient does not object to the disclosure.
- (b) If the patient is not present or the opportunity to agree or object to the disclosure of information cannot practicably be provided because of the patient's incapacity or an emergency circumstance, the health care entity may disclose the information if the entity determines that the disclosure of the information is in the best interests of the patient. In determining whether the disclosure of information is in the best interests of the patient, in addition to all other relevant factors, the health care entity shall consider all of the following:
- (i) The patient's medical and treatment history, including the patient's history of compliance or noncompliance with an established treatment plan based on information in the patient's medical record and on reliable and relevant information received from the patient's family members, friends or others involved in the patient's care, treatment or supervision.
- (ii) Whether the information is necessary or, based on professional judgment, would be useful in assisting the patient in complying with the care, treatment or supervision prescribed in the patient's treatment plan.
- (iii) Whether the health care entity has reasonable grounds to believe that the release of the information may subject the patient to

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domestic violence, abuse or endangerment by family members, friends or other persons involved in the patient's care, treatment or supervision.

- (c) The health care entity believes the patient presents a serious and imminent threat to the health or safety of the patient or others, and the health care entity believes that family members, friends or others involved in the patient's care, treatment or supervision can help to prevent the threat.
- (d) In order for the health care entity to notify a family member, friend or other person involved in the patient's care, treatment or supervision of the patient's location, general condition or death.
- 8. A state agency that licenses health professionals pursuant to title 32, chapter 13, 15, 17, 19.1 or 33 and that requires these records in the course of investigating complaints of professional negligence, incompetence or lack of clinical judgment.
 - 9. A state or federal agency that licenses health care providers.
- 10. A governmental agency or a competent professional, as defined in section 36-3701, in order to comply with chapter 37 of this title.
- 11. Human rights INDEPENDENT OVERSIGHT committees established pursuant to title 41, chapter 35. Any information released pursuant to this paragraph shall comply with the requirements of section 41-3804 and applicable federal law and shall be released without personally identifiable information unless the personally identifiable information is required for the official purposes of the human rights INDEPENDENT OVERSIGHT committee. Case information received by a human rights AN INDEPENDENT OVERSIGHT committee shall be maintained as confidential. For the purposes of this paragraph, "personally identifiable information" includes a person's name, address, date of birth, social security number, tribal enrollment number, telephone or telefacsimile number, driver license number, places of employment, school identification number and military identification number or any other distinguishing characteristic that tends to identify a particular person.
 - 12. A patient or the patient's health care decision maker.
- 13. The department of public safety or another law enforcement agency by the court to comply with the requirements of section 36-540, subsections 0 and P.
- 14. A third-party payor or the payor's contractor as permitted by the health insurance portability and accountability act privacy standards, 45 Code of Federal Regulations part 160 and part 164, subpart E.
- 15. A private entity that accredits the health care provider and with whom the health care provider has an agreement requiring the agency to protect the confidentiality of patient information.
- 16. The legal representative of a health care entity in possession of the record for the purpose of securing legal advice.

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- 18. A person or entity as permitted by the federal regulations on alcohol and drug abuse treatment (42 Code of Federal Regulations part 2).
- 19. A person or entity to conduct utilization review, peer review and quality assurance pursuant to section 36-441, 36-445, 36-2402 or 36-2917.
- 20. A person maintaining health statistics for public health purposes as authorized by law.
 - 21. A grand jury as directed by subpoena.
- 22. A person or entity that provides services to the patient's health care provider, as defined in section 12-2291, and with whom the health care provider has a business associate agreement that requires the person or entity to protect the confidentiality of patient information as required by the health insurance portability and accountability act privacy standards, 45 Code of Federal Regulations part 164, subpart E.
- B. Information disclosed pursuant to subsection A, paragraph 7 of this section may include only information that is directly relevant to the person's involvement with the patient's health care or payment related to the patient's health care. Subsection A, paragraph 7 of this section does not prevent a health care entity from obtaining or receiving information about the patient from a family member, friend or other person involved in the patient's care, treatment or supervision. A health care entity shall keep a record of the name and contact information of any person to whom any patient information is released pursuant to subsection A, paragraph 7 of this section A decision to release or withhold information pursuant subsection A, paragraph 7 of this section is subject to review pursuant to section 36-517.01.
- C. Information and records obtained in the course of evaluation, examination or treatment and submitted in any court proceeding pursuant to this chapter or title 14, chapter 5 are confidential and are not public records unless the hearing requirements of this chapter or title 14, chapter 5 require a different procedure. Information and records that are obtained pursuant to this section and submitted in a court proceeding pursuant to title 14, chapter 5 and that are not clearly identified by the parties as confidential and segregated from nonconfidential information and records are considered public records.
- D. Notwithstanding subsections A, B and C of this section, the legal representative of a patient who is the subject of a proceeding conducted pursuant to this chapter and title 14, chapter 5 has access to the patient's information and records in the possession of a health care entity or filed with the court.
- E. A health care entity that acts in good faith under this article is not liable for damages in any civil action for the disclosure of records or payment records that is made pursuant to this article or as otherwise provided by law. The health care entity is presumed to have

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acted in good faith. This presumption may be rebutted by clear and convincing evidence.

- F. For the purposes of this section, "information" means records and the information contained in records.
- Sec. 3. Section 36-553, Arizona Revised Statutes, is amended to read:

36-553. <u>Developmental disabilities advisory council:</u> <u>membership; duties</u>

- A. The developmental disabilities advisory council is established consisting of the following members:
- 1. One parent or guardian of a child who is under $\frac{1}{2}$ eighteen years OF AGE and who has a developmental disability.
- 2. One parent or guardian of a child who is eighteen years of age or older and who has a developmental disability.
- 3. One parent of a child who is served through the Arizona early intervention program.
- 4. One member of the private sector who represents an agency that is certified to provide in-home services to persons with developmental disabilities.
- 5. Two members of the private sector who are contracted with the division to deliver services to persons with developmental disabilities, one who represents a provider of residential services and one who represents a provider of adult day services including employment services.
- 6. Two members with a developmental disability who receive services from the division.
- 7. Two members WHO each representing REPRESENT a different developmental disability advocacy organization.
- 8. One member WHO IS from the designated protection and advocacy organization.
- 9. $\frac{A}{A}$ ONE member representing WHO REPRESENTS a nonprofit organization providing direct advocacy to families with children with developmental disabilities.
- 10. The director of the Arizona health care cost containment system administration or the director's designee. This person is a nonvoting member.
- 11. The assistant director of the division of developmental disabilities. This person is a nonvoting member.
- 12. One member WHO IS from the developmental disabilities planning council.
- 13. One member representing WHO REPRESENTS foster parents of children with developmental disabilities.
- 14. One member from the $\frac{\text{human rights}}{\text{human sight}}$ INDEPENDENT OVERSIGHT committee on persons with developmental disabilities established by section 41-3801.

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- B. The governor shall appoint all voting members. Voting members and their families shall not be employees of the department of economic security. In making these appointments the governor shall select at least five members who are clients or guardians, parents or other family members of persons with developmental disabilities. One of these five voting members shall represent a person who is eligible for long-term care services pursuant to chapter 29, article 2 of this title. The governor shall also consider geographic representation in making these appointments.
- C. Council members appointed pursuant to subsection A, paragraphs 1 through 9 and 13 and 14 of this section shall serve staggered three year terms. No members may serve more than two full terms. A vacancy occurring on the council shall be filled by the governor appointing another qualified person to serve the remainder of the term.
- D. The council chairman shall be chosen annually by a majority vote of the council. A majority of voting council members constitutes a quorum.
 - E. The council shall meet in each district at least once a year.
- F. The division must allow the council to review new policies and major policy changes before the division submits the policies or changes for public comment.
- G. The council shall review auditor general reports regarding the division and services provided by the department of health services.
- H. Council members are not eligible to receive compensation, but council members appointed pursuant to subsection A, paragraphs 1 through 9 and 13 and 14 of this section are eligible to receive reimbursement of expenses pursuant to title 38, chapter 4, article 2.
- 1. Coordinating and integrating services provided by state agencies and providers that have contracted with state agencies to provide developmental disability programs.
- 2. The health, safety, welfare and legal rights of persons with developmental disabilities.
 - 3. The division's plan for service delivery and improvement.
 - 4. Establishing and reviewing division policies and programs.
 - 5. The cost-effectiveness of division services.
 - 6. Assessing the division's annual needs.
 - 7. Selecting the assistant director of the division.
 - 8. Monitoring the division's annual budget.
- 9. The sale or lease of the real property and improvements on the real property formerly used by the department of economic security for the Arizona training program in Phoenix.
- J. The council shall oversee and approve expenditures of monies from the persons with developmental disabilities client DEVELOPMENTAL

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DISABILITY services trust fund established $\frac{1}{100}$ BY section 36-572 following expenditure guidelines established by the council.

- K. The council shall provide the public with an opportunity to address the council at regularly publicized meetings.
- L. The council shall submit an annual report of activities to the director, the governor, the president of the senate and the speaker of the house of representatives by December 31 of each year AND PROVIDE A COPY OF THIS REPORT TO THE SECRETARY OF STATE.
- M. The department shall make meeting space available to the developmental disabilities advisory council at locations and times convenient to the council and shall provide secretarial and other staff support.
- Sec. 4. Section 36-557, Arizona Revised Statutes, is amended to read:

36-557. <u>Community developmental disability services; service</u> providers

- A. The department may use state and federal monies appropriated or otherwise available to it for this purpose to assist in the establishment and maintenance of local developmental disability services by public or private nonprofit or profit agencies. The monies may be expended as professional fees for service, in contracts for advancement or reimbursement or in another appropriate manner and may be used for any purpose necessary to the provision of local developmental disability services. The monies may not be used for departmental salaries, care of persons with developmental disabilities by the department or any other purpose within the department, but may be used for consultation to the department in the interest of local programs.
- B. A local public or private nonprofit or profit agency providing or intending to provide community developmental disability services and desiring to contract with the department for the furnishing of these services shall submit a program plan and budget to the department on the forms and in the manner required by the department. If the program meets departmental standards and is consistent with the state plan of the department and the individualized service program plan of the client, the department, notwithstanding the provisions of title 41, chapter 23, relating to procurement and including services pursuant to section 36-2943, may contract with that agency for required services on terms the department requires. The contracts shall provide that the provider of services is subject to a continuing program evaluation by the department through progress reports, expenditure reports, program audits or other appropriate evaluation techniques to assure that the provider of service is in continued compliance with the terms of the contract and the department's community developmental disability service standards and requirements.

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- C. Contracts between the department and a school district or districts are subject to approval by the department of education.
- D. This article does not make the department or the state responsible for funding programs beyond the limits of legislative appropriation for the programs. This article does not require a provider of services to provide unreimbursed services to the department or its clients.
- $\hbox{\bf E. Contracts to provide community developmental disability services} \\ \hbox{\bf shall require that:}$
- 1. The contractor is obligated to operate a program or service in strict accordance with the standards adopted for that program or service by the department.
- 2. If state funding is provided for a particular program the contractor, to the extent of positions available that are being purchased by the department, shall provide services to a client with a developmental disability who has been evaluated and placed by the department.
- 3. All contractors must carry liability insurance in amounts approved by the risk management division of the department of administration and file proof of insurance with the risk management division. The director may waive that requirement on a case by case basis on a finding that insurance for the program or service is not practicably available at affordable rates and that it is necessary that the program or service be provided by the contractor.
- 4. All clients enrolled in programs have all the same specified rights as they would have if enrolled in a program operated directly by the state.
- 5. Except for emergency placement pursuant to section 36-560, subsection N, payment shall not be made based on program services provided to a client if a placement evaluation has not been made, and no individual program has been prepared and when, based on that placement evaluation, no recommendation has been made to enroll the client in the particular program service.
- F. This article does not require a contracted agency to provide unreimbursed services to the department or a client of the department.
- G. Contracts for the purchase of residential care services other than those community residential settings licensed pursuant to this chapter, in addition to other general requirements applicable to purchase of care contractors, shall:
- 1. Provide for mandatory inspection by the department every two years for facilities other than group homes.
- 2. Provide for mandatory monitoring by the department for health, safety, contractual and programmatic standards at least every six months, unless the department has granted deemed status to the service provider or the service provider received a score of at least ninety-five per cent PERCENT on the most recent monitoring visit. If the department has

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granted deemed status or awarded the service provider with a score of at least ninety-five per cent PERCENT on the most recent monitoring visit, it shall monitor that provider once each year. On determination by the department that there is reasonable cause to believe a service provider is not adhering to the department's programmatic or contractual requirements, the department and any duly designated employee or agent of the department may enter on and into the premises at any reasonable time for the purpose of determining the state of compliance with the programmatic or contractual requirements of the department.

- 3. Provide for mandatory investigation by the department in response to complaints within ten working days, except that in those instances that pose a danger to the client, the department shall conduct the investigation immediately. Health and safety complaints related to group homes shall be referred to the department of health services on receipt. The department of health services shall share all incident reports related to health and safety with the division of developmental disabilities.
- 4. Except for group homes licensed by the department of health services, specify the health and safety and sanitation codes and other codes or standards applicable to the facility or to the operation of the facility by the contractor other than group homes.
- 5. Provide for mandatory periodic reports to be filed by the provider contractor with the department with respect to the operation of the facility.
- 6. Provide that the facility and the books and records of the facility and of the provider are subject to inspection at any time by employees of the department or designees of the department.
- 7. Provide that parents and guardians of persons with developmental disabilities residing at the facility, members of the developmental disabilities advisory council, and members of other recognized and ongoing advocacy groups for persons with developmental disabilities may inspect the facility at reasonable times.
- H. Contracts for THE purchase of residential care services shall require a community residential setting to be licensed pursuant to this chapter other than group homes licensed by the department of health services.
- I. Contracts for the purchase of day program or employment services, in addition to the other general requirements applicable to the purchase of client services, must provide for mandatory monitoring by the department for health, safety, contractual, programmatic and quality assurance standards at least once every six months, unless the department has granted deemed status to the service provider. If the department has granted deemed status to the service provider, the department shall monitor that provider once each year. The department and any duly designated employee or agent of the department may enter on or into the

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service provider's premises at any reasonable time for the purpose of determining the state of compliance with the department's programmatic, contractual and quality assurance requirements.

- J. The division shall ensure that all contracted developmental disabilities service providers rendering services pursuant to this chapter are reimbursed in accordance with title XIX of the social security act.
- K. Contracts for client services issued by the department shall include language outlining the provisions for a grievance and appeal procedure. The director shall provide notice to providers not less than thirty days before the issuance of an amendment to a qualified vendor agreement. The decision of the director regarding qualified vendor agreement amendments may be appealed pursuant to title 41, chapter 6, article 10. The grievance process applicable to these contracts shall comply with title XIX requirements.
- L. As a condition of contracts with any developmental disabilities service provider, the director shall require terms that conform with state and federal laws, title XIX statutes and regulations and quality standards. The director shall further require contract terms that ensure performance by the provider of the provisions of each contract executed pursuant to this article.
- M. The division shall establish a rate structure that ensures an equitable funding basis for private nonprofit or for profit agencies for services pursuant to subsection B of this section and section 36-2943. In each fiscal year, the division shall review and adjust the rate structure based on section 36-2959. A rate book shall be published and updated by the division to announce the rate structure that shall be incorporated by reference in contracts for client services.
- N. The division shall disclose to a service provider in the individual program plan defined by section 36-551, and in all meetings resulting from a response to a vendor call, any historical and behavioral information necessary for the provider to be able to anticipate the client's future behaviors and needs, including summary information from the program review committee, unusual incident reports reviewed by the human rights INDEPENDENT OVERSIGHT committee and behavioral treatment plans. The division shall redact the client's identification from this information.
- O. Service providers are authorized to engage in the following activities in accordance with a client's individual program plan:
- 1. Administer medications, including assisting with the client's self-administration of medications.
 - 2. Log, store, remove and dispose of medications.
 - 3. Maintain medications and protocols for direct care.
- 4. Serve as the client's representative payee if requested by the client or the client's guardian and approved by the payer.

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- P. The department may adopt rules establishing procedures for engaging in the activities listed in subsection 0 of this section.
- Q. To protect the health and safety of a client, a provider must notify the division within twenty-four hours if an emergency situation exists in which the provider is unable to meet the health or safety needs of the client.
- R. On notification of an emergency situation, the department shall hold an individual program plan meeting within fifteen days after notification to recommend any changes, including whether there is a need for temporary additional staffing to provide appropriate care for a client, and develop a plan within thirty days after notification to resolve the situation.

Sec. 5. <u>Heading change</u>

The chapter heading of title 41, chapter 35, Arizona Revised Statutes, is changed from "HUMAN RIGHTS COMMITTEES" to "INDEPENDENT OVERSIGHT COMMITTEES".

Sec. 6. Section 41-3801, Arizona Revised Statutes, as amended by Laws 2014, chapter 215, section 196, is amended to read:

41-3801. <u>Independent oversight committee on persons with</u> <u>developmental disabilities</u>

- A. The human rights INDEPENDENT OVERSIGHT committee on persons with developmental disabilities is established in the department of economic security ADMINISTRATION to promote the rights of clients who are receiving developmental disabilities services from the department pursuant to title 36, chapter 5.1.
- B. The committee shall be organized pursuant to this section and the requirements of section 41-3804.
- C. The director of the department of $\frac{1}{2}$ establish additional committees for each district office established pursuant to section 41-1961 or to oversee the activities of any service provider.
- D. Each human rights INDEPENDENT OVERSIGHT committee established pursuant to this section shall consist of at least seven and not more than fifteen members appointed by the director of the department of economic security with expertise in at least one of the following areas:
 - 1. Psychology.
 - 2. Law.
 - 3. Medicine.
 - 4. Education.
 - 5. Special education.
 - Social work.
 - 7. CRIMINAL JUSTICE.

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- E. Each $\frac{\text{human rights}}{\text{INDEPENDENT}}$ INDEPENDENT OVERSIGHT committee shall include at least two parents of children who receive services from the division of developmental disabilities.
- F. THE DIVISION OF DEVELOPMENTAL DISABILITIES SHALL PROVIDE TO EACH INDEPENDENT OVERSIGHT COMMITTEE INFORMATION REGARDING INCIDENTS OF:
 - 1. POSSIBLE ABUSE OR NEGLECT OR VIOLATIONS OF RIGHTS.
 - 2. PHYSICAL ABUSE, SEXUAL ABUSE AND OTHER ABUSE.
 - ACCIDENTAL INJURY.
 - 4. MISSING CLIENTS.
 - 5. BEHAVIORAL EMERGENCY MEASURES.
- 6. MEDICATION ERRORS, INCLUDING THEFT OF MEDICATION OR MISSING MEDICATION.
 - 7. DEATH.
 - 8. SUICIDE ATTEMPTS.
 - 9. HOSPITALIZATIONS.
 - 10. INCARCERATIONS.
 - 11. THEFT OF CLIENT PROPERTY OR MONEY.
 - 12. PROPERTY DESTRUCTION.
 - Sec. 7. Repeal

Sec. 8. Section 41-3802, Arizona Revised Statutes, is amended to read:

41-3802. <u>Independent oversight committee on children, youth</u> and families

- A. The $\frac{\text{human rights}}{\text{number}}$ INDEPENDENT OVERSIGHT committee on children, youth and families is established in the department of $\frac{\text{child safety}}{\text{child safety}}$ ADMINISTRATION to promote the rights of persons who receive services from the department.
- B. Notwithstanding section 8-807, the department shall disclose confidential information and records to the committee established pursuant to this section or designated pursuant to subsection C of this section, subject to the requirements of section 41-3804 and applicable federal law.
- C. The director of the department may designate a citizen review panel, multidisciplinary case consultation team or other oversight entity as the human rights INDEPENDENT OVERSIGHT committee on children, youth and families if the panel, team or entity meets the requirements of this section.
- D. The committee shall be organized pursuant to this section and the requirements of section 41-3804.
- E. The director of the department may establish additional committees for each district office established pursuant to section 41-1961 or to oversee the activities of any service provider.

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- F. Each human rights INDEPENDENT OVERSIGHT committee established pursuant to this section shall consist of at least seven and not more than fifteen members appointed by the director of the department with expertise in at least one of the following areas:
 - 1. Psychology.
 - 2. Law.
 - 3. Medicine.
 - 4. Education.
 - 5. Special education.
 - 6. Social work.
- G. Each $\frac{1}{1}$ the first state of the first state of the second seco
- Sec. 9. Section 41-3803, Arizona Revised Statutes, is amended to read:

41-3803. <u>Independent oversight committee on the mentally ill:</u> training plan

- A. The human rights INDEPENDENT OVERSIGHT committee on the mentally ill is established in the Arizona health care cost containment system DEPARTMENT OF ADMINISTRATION to promote the rights of persons who receive behavioral health services pursuant to title 36, chapters 5 and 34.
- B. Each region of this state covered by a regional behavioral health authority shall have at least one human rights INDEPENDENT OVERSIGHT committee with the authority and responsibilities as prescribed by the Arizona health care cost containment system administration DEPARTMENT OF ADMINISTRATION pursuant to rules adopted by the administration DEPARTMENT relating to behavioral health services.
- C. The director of the Arizona health care cost containment system administration DEPARTMENT may establish additional committees to serve persons who receive behavioral health services or to oversee the activities of any service provider.
- D. Each committee established pursuant to this section shall consist of at least seven and not more than fifteen members appointed by the director of the $\frac{Arizona}{Arizona}$ health care cost containment system administration DEPARTMENT with expertise in at least one of the following areas:
 - 1. Psychology.
 - 2. Law.
 - Medicine.
 - 4. Education.
- Special education.
 - 6. Social work.

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- 7. Mental health.
- 8. Housing for the mentally ill.
- 9. Criminal justice.
- 10. Public safety.
- E. Each human rights INDEPENDENT OVERSIGHT committee, if appropriate, shall include at least two parents of children who receive behavioral health services pursuant to title 36, chapter 34.
- F. Each human rights INDEPENDENT OVERSIGHT committee shall include at least one member who is a current or former client of the behavioral health system.
- G. Current or former providers or employees of providers that have contracted with a regional behavioral health authority may serve on a human rights AN INDEPENDENT OVERSIGHT committee BUT MAY NOT HOLD MORE THAN TWO POSITIONS ON THE COMMITTEE.
- H. Each human rights INDEPENDENT OVERSIGHT committee may hold one or more community forums annually to receive comments regarding the experiences of individuals living with serious mental illness, and their family members and caregivers, across the care continuum.
- I. The Arizona health care cost containment system administration DEPARTMENT shall ensure that each regional behavioral health authority and its providers develop and implement a human rights training plan to ensure that providers are trained regarding clients' human rights and the duties of the human rights INDEPENDENT OVERSIGHT committees.
- J. Each committee shall be organized pursuant to this section and the requirements of section 41-3804.
- Sec. 10. Section 41-3804, Arizona Revised Statutes, is amended to read:

41-3804. <u>Independent oversight committees; membership;</u> <u>duties; client information; immunity; violation;</u> classification

A. Subject to the approval of the appropriate department director OF THE DEPARTMENT OF ADMINISTRATION, each committee established pursuant to this article shall adopt guidelines that govern its operation, including terms of members, quorum and attendance requirements and removal of a committee member if necessary. Each committee shall adopt these guidelines by majority vote within the first three months of its formation. These guidelines shall not conflict with this article. The director of the appropriate department shall approve the guidelines unless they are inconsistent with the department's statutes, policies, procedures or rules, or if the guidelines do not promote participation by all interested members of the community that the committee serves. In addition to the procedures in the guidelines, each human rights INDEPENDENT OVERSIGHT committee must approve the removal of any committee member on majority vote of the committee. The appropriate department

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director shall provide committee members the opportunity to review potential changes to rules or policies that affect the committee.

- B. Employees of the department of economic security, the department of child safety, the Arizona health care cost containment system and the Arizona health care cost containment system administration and subject-matter experts may serve on a committee only as nonvoting members whose presence is not counted for the purpose of determining a quorum.
- C. Advocacy groups, local advisory councils, committee members and the director of the appropriate department may submit names of candidates to fill committee vacancies. The appropriate director shall appoint a person to fill a vacancy subject to the approval of the committee.
 - D. Each committee shall meet at least quarterly each calendar year.
 - E. Each committee shall provide independent oversight to:
 - 1. Ensure that the rights of clients are protected.
- 2. Review incidents of possible abuse, neglect or denial of a client's rights.
- 3. Make recommendations to the appropriate department director and the legislature regarding laws, rules, policies, procedures and practices to ensure the protection of the rights of clients receiving behavioral health and developmental disability services.
- F. Each committee shall submit written objections to specific problems or violations of client rights by department employees or service providers to the director of the appropriate department for review. The appropriate department director shall respond, in writing, to written objections within twenty-one days after receiving the objections.
- G. Each committee shall issue an annual report of its activities and recommendations for changes to the director of the appropriate department, the president of the senate, the speaker of the house of representatives and the chairpersons of the senate health and human services committee and the house of representatives health committee, or their successor committees.
- H. A committee may request from the appropriate department the services of a consultant or department employee to advise it on specific issues. The consultant may be a member of another human rights INDEPENDENT OVERSIGHT committee, a department employee or a service provider. Subject to the availability of monies, the appropriate department shall assume the cost of the consultant. A consultant shall not participate in committee votes.
- I. Subject to federal law, committee members and consultants have access to client information and records, including quality of care reports and, on request, case presentations, adult protective services investigation case status and outcomes, substantiations, recommendations and other quality of care findings from peer reviews or any successor report or process, maintained by the appropriate department, provider or regional behavioral health authorities to the extent necessary to conduct

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committee duties. Each person who receives information or records pursuant to this subsection shall maintain the information or records as confidential and sign an agreement to comply with all confidentiality requirements. Any client information or records shall be released to the committee without the designation of personally identifiable information unless the personally identifiable information is required for the official purposes of the committee. A violation of this subsection is a class 2 misdemeanor. For the purposes of this subsection, "personally identifiable information" includes a person's name, address, date of birth, social security number, tribal enrollment number, telephone or fax number, e-mail address, social media identifier, driver license number, places of employment, school identification or military identification number or any other distinguishing characteristic that tends to identify a particular person.

- J. If a committee's request for information or records from $\frac{1}{a}$ THE department is denied, the committee may request in writing that the director of the appropriate department review this decision. The agency director or designee shall conduct the review within five business days after receiving the request for review. The agency DEPARTMENT shall bear the costs of conducting the review. A final agency decision made pursuant to this subsection is subject to judicial review pursuant to title 12, chapter 7, article 6. The agency DEPARTMENT shall not release any information or records during the period an appeal may be filed or is pending.
- K. Confidential records and information received by the committee or its consultant are subject to the same provisions concerning subpoenas, discovery and use in legal actions as are the original records and information.
- L. The $\frac{1}{1}$ INDEPENDENT OVERSIGHT committees may exchange information and engage in planning and coordination activities between committee members in the performance of committee duties pursuant to this section.
- M. The human rights INDEPENDENT OVERSIGHT committees may encourage public awareness and involvement in their activities by supporting committee members with affiliation agreements with postsecondary education-sponsored internship placements pursuant to the appropriate department's approved operating procedures.
- N. The appropriate departments DEPARTMENT shall coordinate education and training programs for committee members to facilitate their role as human rights INDEPENDENT OVERSIGHT committee members. The appropriate departments DEPARTMENT shall coordinate statewide meetings of committees at least every two years and provide staff for the committees.

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- 0. Any person who, in good faith and without malice and in connection with duties or functions of a committee established pursuant to this article, takes an action or makes a decision or recommendation as a member or agent of a committee or who furnishes records, information or assistance that is related to the duties of a committee is not subject to liability for civil damages in consequence of that action. The court shall determine the presence of malice by clear and convincing evidence.
- P. Title 38, chapter 3, article 8, relating to conflict of interest, applies to all committee members.

APPROVED BY THE GOVERNOR APRIL 17, 2018

FILED IN THE OFFICE OF THE SECRETARY OF STATE APRIL 17, 2018

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Passed the HouseAmil 9	, 20 /8,	Passed the S	enate	ruh 5	, 20 <u>18</u> ,
by the following vote:56	Ayes,	by the follow	ving vote:	18	Ayes,
	Not Voting	14	Nays,	11. 1.	Not Voting
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S.B. 1450

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SENATE CONCURS IN HOUSE AMENDMENTS AND FINAL PASSAGE

Passed the Senate April 1, 2018
by the following vote:Ayes,
Nays, Not Voting
President of the Senate
Tresident of the senate
Secretary of the Senate
EXECUTIVE DEPARTMENT OF ARIZONA OFFICE OF GOVERNOR
This Bill received by the Governor this
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Secretary to the Governor
Approved thisday of
April 2018
at 10°17 o'clock A M.
Governor of Arizona
EXECUTIVE DEPARTMENT OF ARIZONA OFFICE OF SECRETARY OF STATE
This Bill received by the Secretary of State
this day of
S.B. 1450 at <u>5:21</u> o'clock <u>P.</u> M.
Michael Reagan